



# How Jays Homecare moved to *'The Ashgoal Cloud'*.



## Overview

**Cloud computing is a secure and reliable platform on which businesses can run their entire IT infrastructure. It provides both significant cost savings and improved productivity.**

Ashgoal recommended that Jays Homecare should 'Move to the Ashgoal Cloud', which has proved extremely beneficial for the domiciliary care service provider. Jays have a 25 user multi-site structure with offices in Enfield, Wembley, Leeds and Doncaster, they provide Adult & Childcare services, Mental Health services and other care services to the community.

## Background

Jays homecare were experiencing problems with their previous IT infrastructure, mainly caused by an aging server that was not up to standard.

The pro-active management of the network and servers was becoming a costly and time consuming task, with constant updates and service packs taking up more and more resources.

The slow speed of communication between Jays' three sites was also suffering, leading to reduced productivity and frustration amongst staff.

Faced with significant costs to replace their hardware, Jays were advised by Ashgoal to consider the cloud as an alternative to a conventional network configuration, which proved extremely successful and led Simon Smith of Jays to say:

*'It's one of the best things Jays have ever done.'*

## Benefits

Jays have experienced many benefits from moving to the cloud, including improved reliability and security. As there are no longer any on-site servers, Jays have also generated additional office space, reduced noise and have found the offices to be cooler. A reduction in electricity has also contributed to cost savings, as there is no longer the need for equipment to be switched on continuously.

There is no requirement for Jays to update and manage their cloud servers, as all software updates are provided automatically by Ashgoal, plus software versions are always current, making the need to locally update workstations obsolete.

The increase in speed for both network access and cross-site communications has been dramatic, with staff now being able to access data both quickly and securely in a fraction of the previous time.

The Ashgoal Cloud guarantees 99.9% network availability and all cloud data is continually backed up and replicated. Additionally the Ashgoal Cloud is automatically monitored and warnings or any other more serious events are prioritised on a 24/7 basis.

## Background

Not all cloud providers are the same. You need to be able to trust and rely on your Cloud computing provider. The Ashgoal cloud is different to other cloud services and offers the following benefits:

- Your data is replicated across four data centres, located in Slough, Milton Keynes, Bletchley and Northampton
- We constantly update hardware and software so you don't have to.
- We are not a multi-national company, so you will receive a personal service and our team will get to know your business on a one-to-one level.

Don't just take our word for it, in the Words of Simon Smith of Jays:

*'Ashgoal are always on hand to help, nothing is too much trouble.'*

## About Ashgoal

Ashgoal are a certified Microsoft SPLA partner, Citrix Partner, HP Business Partner, Sophos Partner and Sage premier business partner. For more details contact Ashgoal on 08442 459100 or email [sales@ashgoal.com](mailto:sales@ashgoal.com)

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