Claimbase | Claim management platforms

Providing insurance claim efficiency globally using our *specialist cloud solution.*

Overview

Cloud solutions are growing at a rapid rate as companies take advantage of the improved functionality and cost saving benefits.

Claimbase are an example of one of these forward thinking companies, who are dedicated to improving efficiencies within their industry. Their service needs a secure, reliable and constantly available cloud platform to operate and the Ashgoal cloud was the obvious choice for such a critical element of their business.

Background

Claimbase were running their entire business in-house on servers managed by their own staff. Initially this was cost effective and manageable, however as the business grew this became both difficult to manage and presented a risk to the business through potential data loss.

All pro-active management of the Claimbase servers was costly, time consuming and became a distraction from the running of the business. A decision was made to outsource the servers, backup and availability of the servers, which is where Ashgoal were asked to provide a bespoke solution.

Benefits

Ashgoal provided a completely unique cloud solution for Claimbase, which allowed them to fully manage their platform via their own VPN. Claimbase required complete root access to the server platform and Ashgoal commissioned a dedicated server using their highly secure UK cloud infrastructure.

The Ashgoal cloud operates across multiple UK data centres, based in Milton Keynes, London and Slough. The data is constantly replicated to minimise any potential for data loss, which means that uptimes are substantially better than many in the industry and has led to Ashgoal gaining an enviable reputation throughout the cloud provider market.

Ashgoal also provided consultancy and assistance throughout the installation, configuration and migration stages of the commission. The project was a resounding success with CEO Martin Browne stating:

'Ashgoal transformed our business by hosting servers which we previously hosted ourselves. Knowing that our servers are being looked after by their knowledgeable people has allowed us to grow our business substantially.'

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Not all cloud providers are the same. You need to be able to trust and rely on your Cloud computing provider. Ashgoal are able to offer bespoke and customised cloud solutions, providing exactly what your company requires. The Ashgoal cloud is different to other cloud services and offers the following benefits:

- Your data is replicated across four data centres, located in Slough, Milton Keynes, Bletchley and Northampton
- We constantly update hardware and software so you don't have to.
- We are not a multi-national company, so you will receive a personal service and our team will get to know your business or a one-to-one level.

Don't just take our word for it, in the Words of one of our customers:

'Ashgoal are always on hand to help, nothing is too much trouble.'

About Ashgoal

Ashgoal are a certified Microsoft SPLA partner, Citrix Partner, HP Business Partner, Sophos Partner and Sage premier business partner. For more details contact Ashgoal on 08442 459100 or email sales@ashgoal.com

Call: **08442 459100**

Visit: **www.ashgoal.com**